



For the future you want

How to access Edinburgh College Remote Desktop Services – user guide and health and safety guidance for staff

- Use the link below to open a web browser: <https://remote.edinburghcollege.ac.uk/>
- You will be taken to the page below:

IT Helpdesk: 0131 297 9090

Edinburgh College Remote Services

INT\username:

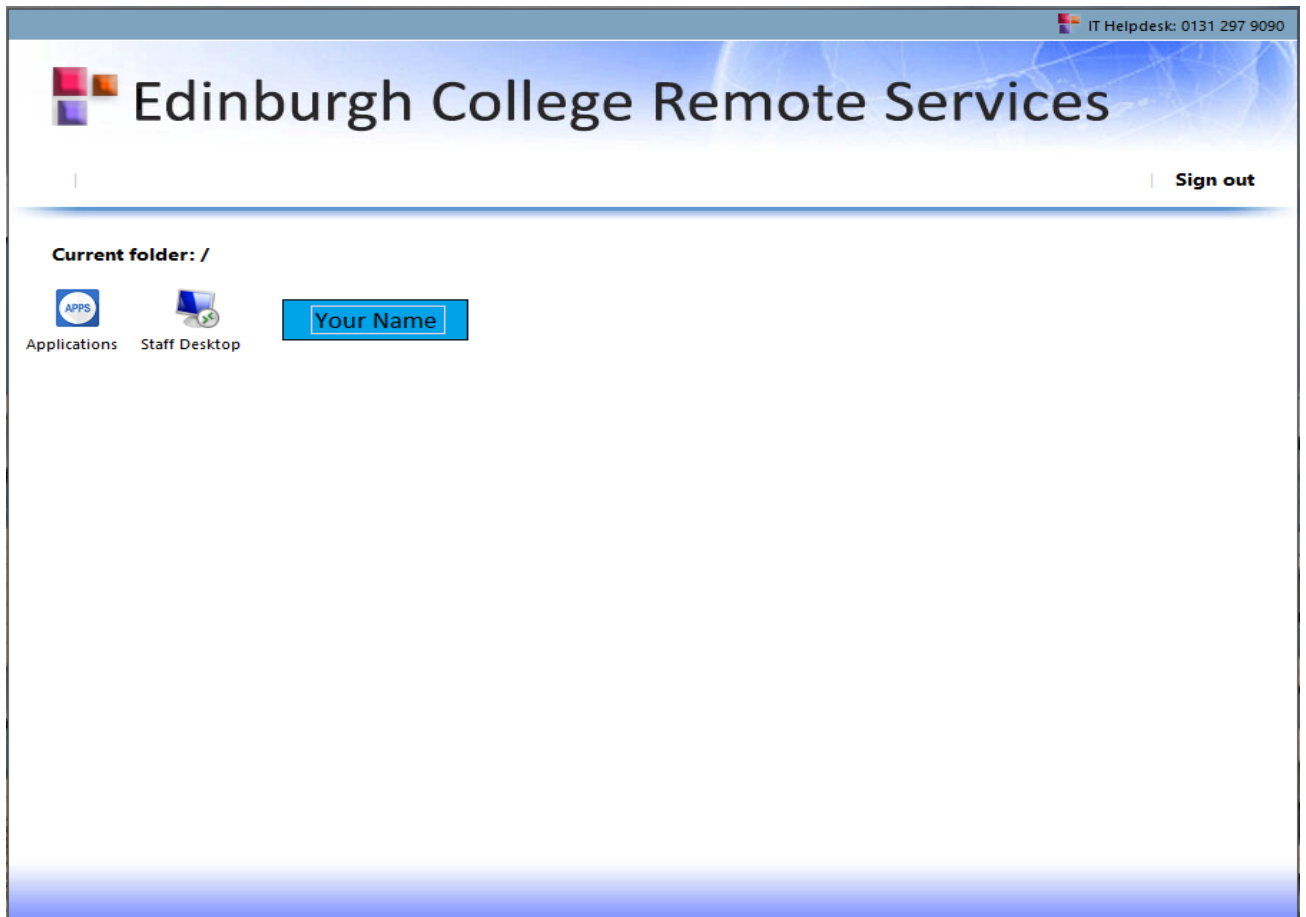
Password:

Security

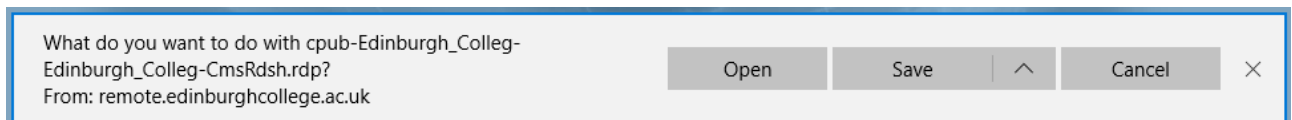
Warning: By logging in to this web page, you confirm that this computer complies with your organization's security policy.

To protect against unauthorized access, your RD Web Access session will automatically time out after a period of inactivity. If your session ends, refresh your browser and sign in again.

- Enter your usual College username – be sure to prefix this with 'int\' as above. If, however, this does not work remove the 'int\' and just enter your username.
- Enter your usual College password in to the password field, press 'Sign In'
- This will take you to the page shown below:



- Click on Staff Desktop.
- You should then see something similar to the image below – this will depend on your browser.



- Click Open and enter your College log in details in the screen that appears.

This will now connect you to your virtual desktop but if it does not connect at first please repeat the last step.

If you have any issues with remote working, please email itrequest@edinburghcollege.ac.uk and a ticket will be logged with the IT team.

You can email this address from any email if you're having problems - it doesn't need to be sent from your work email.