Azure Virtual Desktops

windows virtual desktops user guide

# 1 - Connecting to Azure Virtual Desktop

## Access Methods



You can access AVD from a wider variety of devices than we could previously offer on the older Remote Desktop Services (RDS) platform. Windows, Apple and Android are all supported, either via a web browser or through the relevant desktop client installation, offering you the flexibility to work however you please.

## How-To Guides

Choose from the links below to find the Microsoft how-to guide for your chosen device:

* [Windows Desktop client](https://docs.microsoft.com/en-us/azure/virtual-desktop/connect-windows-7-10)
* [Web client](https://docs.microsoft.com/en-us/azure/virtual-desktop/connect-web)
* [Android client](https://docs.microsoft.com/en-us/azure/virtual-desktop/connect-android)
* [macOS client](https://docs.microsoft.com/en-us/azure/virtual-desktop/connect-macos)
* [iOS client](https://docs.microsoft.com/en-us/azure/virtual-desktop/connect-ios)

# 1 - Access using a web browser

Go to <http://aka.ms/wvdarmweb>

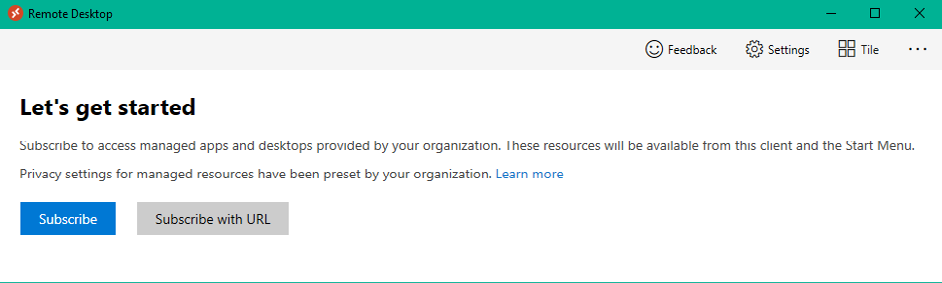
Sign in with your college email address and password

We anticipate that most of our users will be using the Windows Desktop client, so a fuller guide for those users is provided below.

# 2 - Getting Started with the Windows Desktop Client

1. Download the Windows Desktop client from <https://docs.microsoft.com/en-us/azure/virtual-desktop/connect-windows-7-10>
2. Icon

   Description automatically generatedLaunch the desktop client
3. Click on **Subscribe**



1. Enter your **college email address** and click **Next**

Graphical user interface, application, email

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1. Enter your usual college password and press **Sign In**

Graphical user interface, application, Teams

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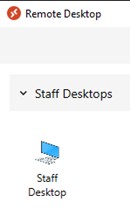
1. You will be prompted for multi-factor authentication (MFA) details by whichever methods you have registered. If you have not already registered for MFA and self-service password reset (SSPR) you will be prompted to do so.

Some supporting information is provided in the [Registration](#_Multi-factor_Authentication_and) section of this user guide.

Graphical user interface, application

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1. You will then be directed to your resources page where you can select your Staff Desktop.

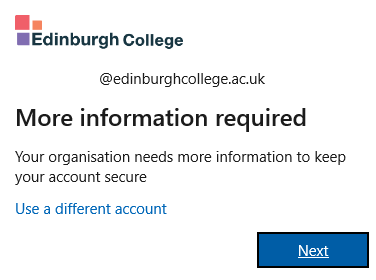


1. Double-click on Staff Desktop and enter your password again when prompted, and you will be connected to your virtual desktop.

# 3 - Multi-factor Authentication and Self-service Password Reset (SSPR) Registration

If you are not already registered for multi-factor authentication, you will be redirected to do so before completing sign-in to Windows Virtual Desktops.

Click **Next** to proceed.



On the next page, you can choose your preferred authentication method. Either download the Microsoft Authenticator app or click ‘I want to setup a different method’ at the bottom of the window to use your mobile number.

Links to the Microsoft setup guides for configuring different authentication methods are listed below:

* [Set up the Microsoft Authenticator App](https://docs.microsoft.com/en-us/azure/active-directory/user-help/security-info-setup-auth-app)
* [Set up text messaging](https://docs.microsoft.com/en-us/azure/active-directory/user-help/security-info-setup-text-msg)